

# CareCredit is Now Available in Epic App Orchard



## A Proven Way for Patients to Pay Out-of-Pocket Medical Bills

CareCredit has more than 30 years of experience helping millions of patients pay for healthcare including deductibles, copays, and out-of-pocket expenses not covered by insurance. Now, CareCredit is integrated with a leading electronic health record (EHR) system provider, Epic.



The CareCredit Patient Financing app makes it easy for your health system to accept the CareCredit healthcare credit card, a proven, convenient way for patients to pay their bill over time, and offer it right within MyChart.

### Benefits For You

- **Automated reconciliation:** Real-time post back to patient ledger
- **Saves time:** Integrated billing lookup from MyChart
- **Hassle-free:** Risk-free\* payment provided in 2 business days
- **Compliant:** HIPAA- and PCI- and OAuth 2.0 authentication compliant
- **Shifts risk:** Helps improve your patient financial experience and patient collections

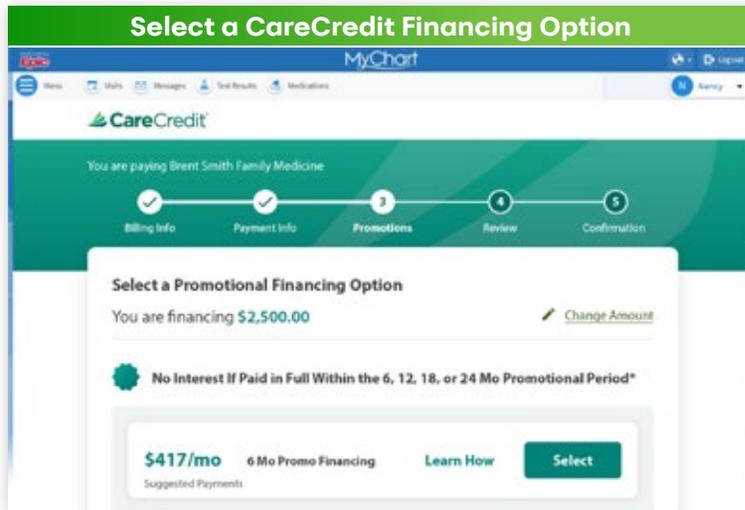
### Benefits For Your Patients

- **Convenient:** Review financing option that best fits their budget, all in one place
- **Seamless:** Payments made directly within the MyChart App
- **Secure:** Credit card data is not shared with the MyChart web server
- **Mobile-friendly:** Designed to be compatible for desktop and mobile experiences

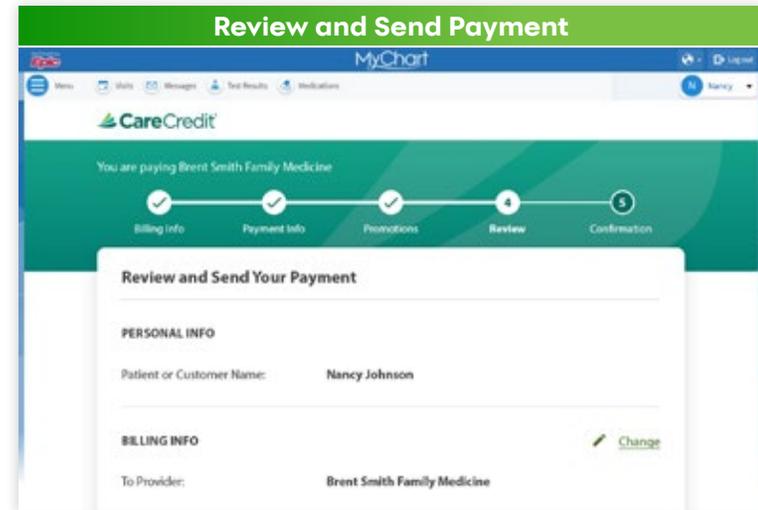
\*Subject to the representations and warranties in your agreement with CareCredit including but not limited to only charging for services that have been completed or that will be completed within 30 days of the initial charge, always obtaining the patient's signature on in-office applications and the cardholders' signature on the printed receipt.

## CareCredit—Helping Improve Your Patient Financial Experience and Collections

With the integration, health systems can offer a convenient and secure way for patients to select a payment option and pay out-of-pocket medical bills—with real-time MyChart updates.



The patient accesses a convenient payment option that best fits their budget.



The payment transaction is made directly in MyChart and the health system's patient ledger is updated in real time.

### Getting Started

#### What CareCredit will do:

- Provide a dedicated team to assist you through the activation

#### What you'll need to do:

- Nominate the app in the Epic App Orchard
- Indicate interest to your Epic BFF/Account Manager
- Gather details on your Epic service areas
- Work with CareCredit on design parameters

#### Integration requirements:

- MyChart User
- Epic release from August 2020 or newer
- Signed CareCredit Health Systems contract
- Signed CareCredit Epic App License Agreement

#### Integration timing:

- Approximately one month

MyChart, Epic, and App Orchard are trademarks or registered trademarks of Epic Systems Corporation.

**Activate the CareCredit Patient Financing App Today | [activate@carecredit.com](mailto:activate@carecredit.com)**